

# NED



EUROPEAN  
PRODUCT  
DESIGN  
AWARD



DESIGN  
AWARD  
2023

Azkoyen

# All-in-one coffee machine and water fountain

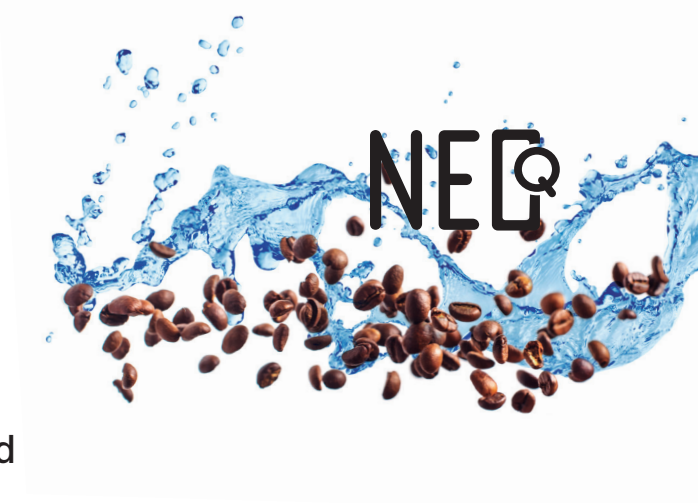
Offering Pure & fresh filtered water and the most exquisite espresso coffee & hot drink menu with milk foam.

NEO Q is the perfect solution for all those who need to provide their customers with quality water and hot drinks and who are committed to sustainability.

The new NEO Q offers **Quality fresh filtered water** and **Quality coffee** in a single machine. Excellent Coffee Shop where the magic of quality milk foam in beverages is brought to life through the remarkable MIA Easy Milk solution.

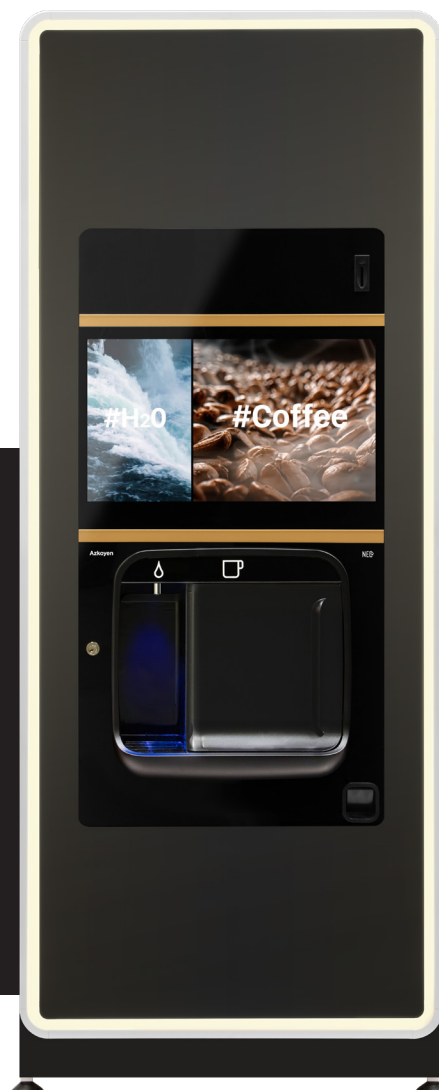
An innovative concept that **encourages sustainability** in workplaces, leisure centres, gyms and other establishments, promoting the use of your own cup or bottle.

Neo Q has been carefully designed, down to the last detail, to provide a machine that is both aesthetically appealing and customisable. Its interactive display has been engineered to make it easier to operate and programme to improve the user experience.



## Product

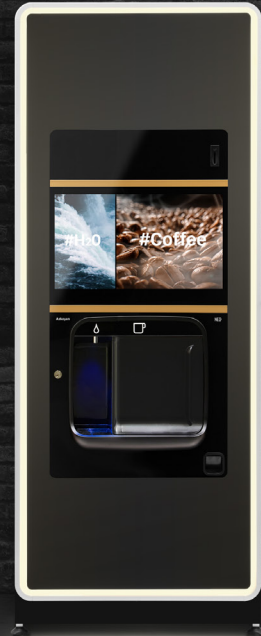
 Espresso	 Instant	<b>AZK V10, V20,V30</b> Espresso group	<b>MIA</b> MIA EasyMilk
 Filtered Water	 Touch Screen	 LED	 Grinder M03 Espresso Group
<b>+100</b> More than 100 Selections	 Cup sensor	 Various payment methods	 Recipe customisation





Elegant and  
aesthetically  
appealing

NEQ



## It offers an original and distinct design whenever you need it

The versatility of its design allows you to adapt to your customer, as well as to refurbish the machine by just replacing the front part.

It only takes 5 minutes to change the front of your machine - low cost and simple to update the design.

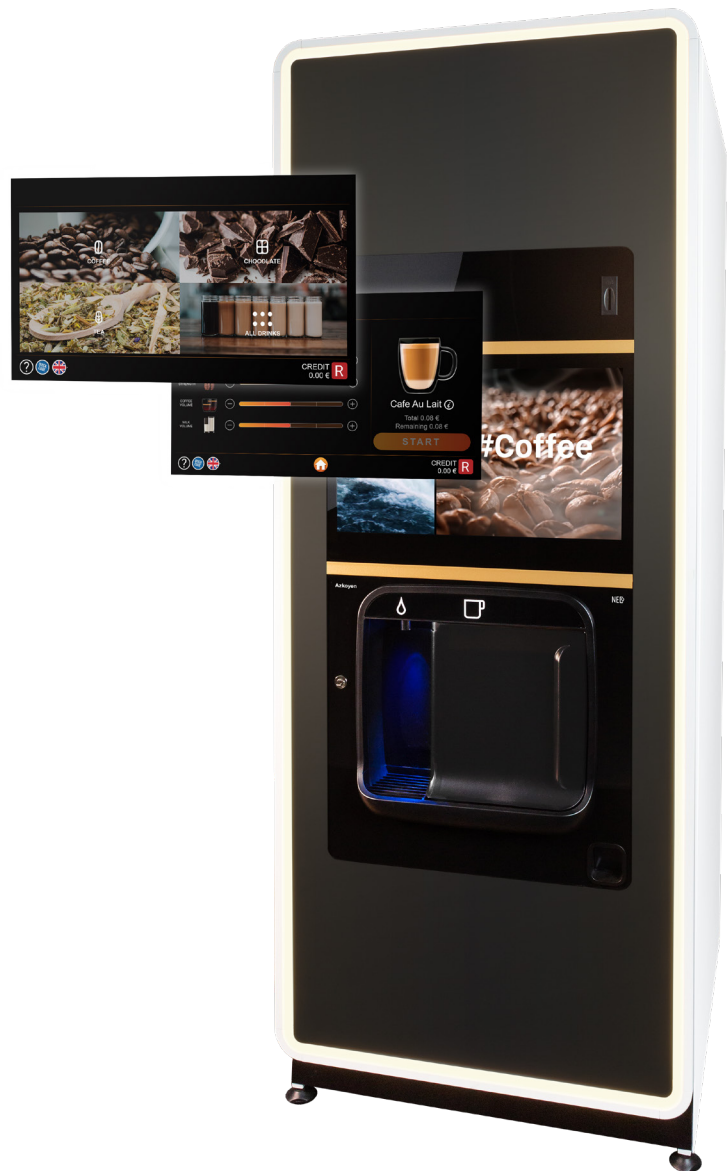


# Intuitive and interactive screen

A screen designed to make maintenance tasks easy and efficient for any operator.

Its simple programming system helps you to customise recipes or prices very easily.

Neo Q interface maximises user experience, guiding the user through the purchase process with ease.



Recipe customisation



Sales Data Analysis



Quick and easy configuration panel



Allergen information



## 21.5" Touch Screen

Simplifies machine programming and improves the user experience.



## Water & Coffee

Two machines in one. Freshly ground espresso coffee and cold filtered water.



## Sensor I-Detect

Identifies the consumer's cup, thus saving on disposable cups.



## LED

Attractive lighting to encourage impulse buying.



## Easymilk

Excellence in reconstituted milk coffee beverages.



## Offering the peace of mind that comes with providing an exceptional coffee service

Thanks to the double bean, you can offer your customer the option of various speciality coffees to satisfy the tastes of even the most demanding consumer.

With a wide range of recipes, you can offer variety and thus reach as many people as possible. From the highest quality espresso-based hot drinks to delicious chocolates, teas and vanilla or other flavoured drinks.



## Freshly ground coffee beans

## Cold filtered water



Neo Q's filtration system gets rid of impurities, providing a tasteless and odourless water, providing better water quality than a traditional mains water tap.

Furthermore, the ultraviolet light filtration and purification optional kit, helps to eliminate bacterias on the spot allowing you to offer a much more pure and safe water service to your customer.

Offering cold water is also possible with Neo Q's water chiller option. An option for those seekint to dispense cold water instantly.

Neo Q offers everything from velvety cappuccinos to latte macchiatos, all with a deliciously thick layer of milk foam to satisfy the tastes of the most demanding consumers.

Thanks to MIA technology, we have achieved the convenience and advantages of re-hydrated milk with the premium quality and delightful flavour of fresh milk. This incredible combination has set a new standard of excellence in beverages with re-hydrated milk.



## Exquisite textured milk foam



# CO<sub>2</sub> reduccion

## Sustainable

Promotes the re-use of materials, reducing single use plastic consumption while diminishing CO<sub>2</sub> impact.

### **Promotes the use of your own bottle**

Neo Q encourages the use of reusable bottles & glasses, whilst discouraging the use of disposable ones.

It is a much more sustainable way of water consumption, directly from the mains supply, no transport no plastic, directly to the consumer.

### **Promote Own cup use.**

The Neo's I-Detect allows automatic detection of the users cup, avoiding the use of disposable cups.

#REFILL  
#REUSE  
#REDUCE





# Improve your Profitability

Two in one means less equipment investment and footprint optimisation, whilst providing an excellent water & coffee service.

## Reduce your costs

**The machine installation time** is optimised and reduced. There is only one machine to be installed instead of two.

You will make **less visits** to the location because there is no water bottle or container to refill or replace.

Also, the machine's large capacity of 1,500 cups will help you to **reduce the number of visits** which will have a positive impact on your balance line.

## Increased consumption

**Double bean** means doubling the range of your machine and increasing its profitability by allowing you to offer different types of coffee thereby reaching many more consumers.

**Water** in the same machine means it receives more visits, thereby attracting more customers and the possibility of higher consumption of other drinks.

Thanks to **MIA Easy Milk**, gourmet experiences come at a premium, and consumers are aware of it.

## Win new locations and tenders

All-in-one means securing those locations that need to provide both water and coffee services but that don't have the space to install two machines.



More than 70 years of experience dedicated to the art of making people's lives easier through intelligent, innovative, friendly and attractive automated solutions.

		NEO Q	NEO Q DOUBLE ESPRESSO
ENERGY	Voltage (V)	220 - 240	220 - 240
	Maximum Power (W)	1700	1700
DIMENSIONS	Height (mm)	1830	1830
	Width (mm)	695	695
	Depth (mm)	750	750
	Weight (kg)	179	185
PRODUCT CAPACITY	No. of Hoppers	1 coffee beans + 6 instant + 1 sugar	2 coffee beans + 5 instant + 1 sugar
	Coffee Hopper (kg)	4.2	3.6
	Instant Coffee (L)	5	5
	Decaffeinated (L)	5	
	Milk (L)	5	5
	Chocolate (L)	5	5
	Tea (L)	5	5
	Sugar (L)	3	3
	No. of cups	1500. (700 as a kit)	1500. (700 as a kit)
	Stirrer Size (mm)	90. Optional (105/110/125)	90. Optional (105/110/125)
WATER	Independent hot water	No	Yes
	Independent room temperature water	Yes	Yes
	Filtered cold water	Optional	Optional
	UV filter	Optional	Optional
DISPENSING SYSTEMS	Espresso Coffee Unit	V10, V20, V30	V10, V20, V30
	Grinder	M03	2 x M03
EASY MILK	MIA technology	Optional	Optional
INTERFACE	Interface	21.5" Touch screen	21.5" Touch screen
	Screen resolution	Full HD	Full HD
	Number of selections	More than 100	More than 100
	Medium screen	Suitable for 21.5".	Suitable for 21.5".
	Cup sensor	Yes	Yes
PAYMENT SYSTEMS	Coins	Yes	Yes
	Notes	Yes	Yes
	Cashless	Yes	Yes
	Others..	Yes	Yes

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